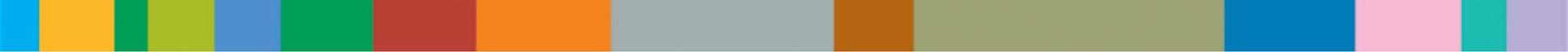


Department of Place

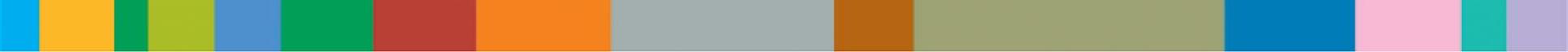
Staff Briefing

March 2017



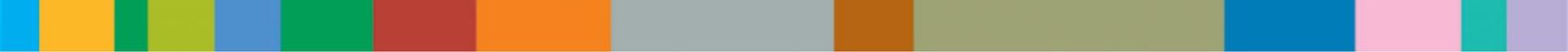
Our aim is....

“ to maximise life chances for all communities in Bolton, by taking the best approach to service delivery and economic development ”



Influencing Factors

- Continued Change
- Ongoing Budget Challenges
- Greater Manchester Combined Authority
- Further engagement with Communities



Influencing Factors

- Delivering Quality Services
- Encouraging Innovation & Digitalisation
- Maximising our Resources

“ One Bolton, One Council ”

Bolton 2030 - Priorities

Bolton will be a vibrant place, built on strong cohesive communities, successful businesses, and healthy residents. It will be a welcoming place where people choose to study, work and put down roots.

“Active, connected & prosperous”.

Creating jobs
and attracting
new investment

A well-
connected
Bolton

A workforce
responsive to
demand

Quality housing

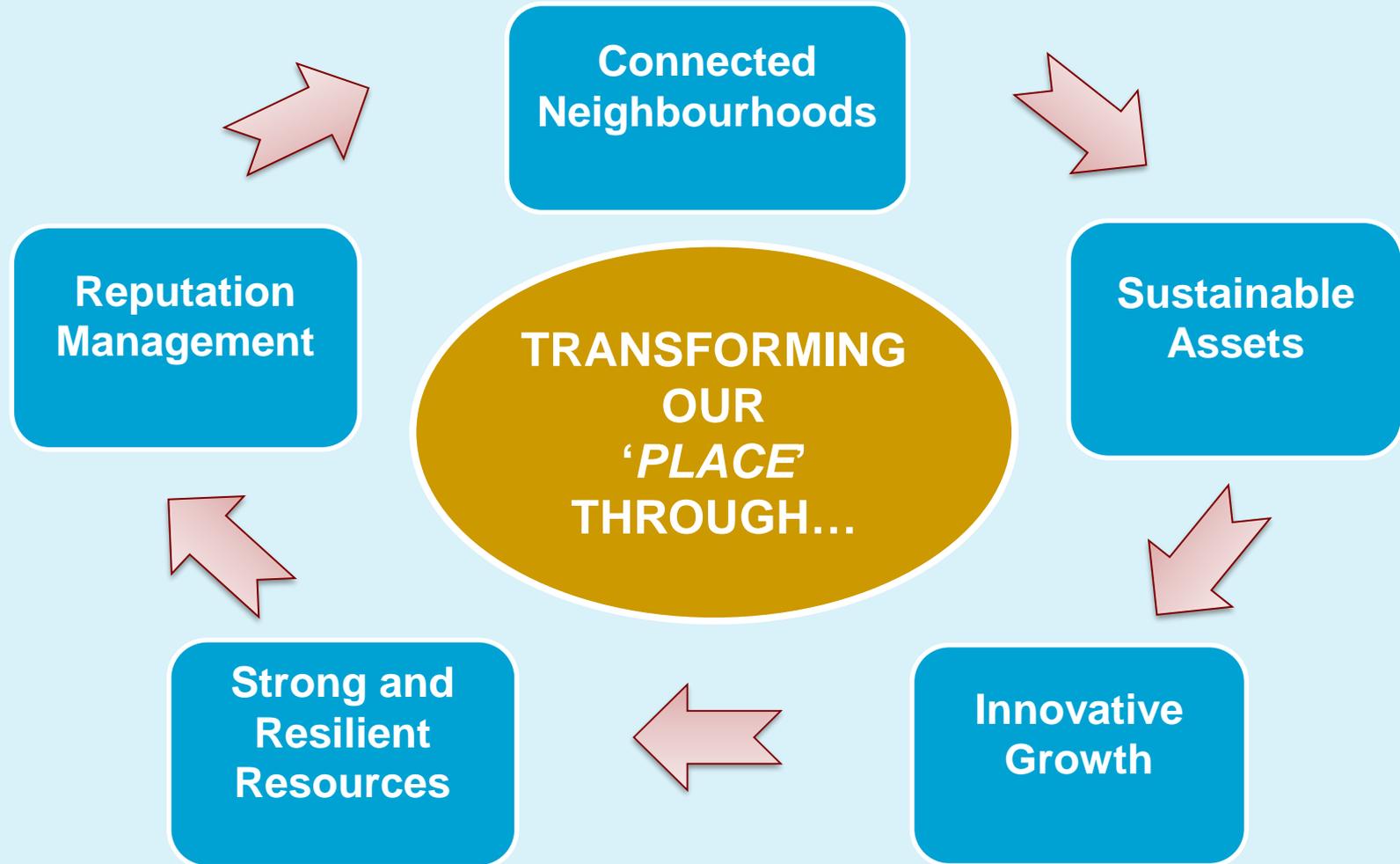
Strong and
distinctive

Safe and
welcoming

Joined-up
services

Pride in places
and
neighbourhoods

Department of Place Priority Themes 2017/2019



Reputation Management

Developing a distinctive and positive identity, which is understood and resonates with people inside and outside the organisation.

Internal:

- Member Engagement
- Policy/Performance Frameworks
- Communication
- Service Standards
- Compliance

External:

- Customer Care
- FOIAs
- Complaints
- Service Quality
- Consultation
- Leading in Partnership & Innovation

Strong and Resilient Resources

A well led place, which recognises the value of working together to find effective business solutions.

- Workforce Development
- Staff Well-being
- Training
- Health & Safety
- Financial Management
- Savings & Efficiencies Programme
- Risk Management
- Volunteer Opportunities
- Collaboration & Partnerships

Connected Neighbourhoods

Creating attractive places to live and work by protecting and improving our environment and building multi-skilled, strong & healthy communities, where people feel safe and engaged.

- Waste & Recycling
- Grounds Maintenance
- Street Cleansing
- Environmental Enforcement
- Housing
- Family First/Troubled Families
- Community Safety
- Leisure
- Libraries & Museums
- Neighbourhood Management/Area Working
- Regulatory Services
- Heaton Fold
- Bereavement Services
- Services to Schools
- Well maintained & safe highway network

Sustainable Assets

Maintaining effective and efficient assets, which provide value for money, reduces our environmental impact, transforms the way our staff work and contributes to the growth and regeneration agenda for the borough.

- Roads
- Parks & Greenspace
- Recreational facilities
- Highways
- Parking
- Buildings
- Land
- Transport
- ICT Infrastructure
- Flood and water management

Innovative Growth

Unlocking the potential to grow the local economy, create stability and prosperity and to maximise opportunities to safeguard our long term viability.

- Income Generating
- Investment
- Tourism
- Employment
- Events
- Regeneration
- Business Bolton
- Development Management
- Bolton Market and the Albert Halls
- Digitalisation
- Highways Infrastructure Planning & Development



Making Change Happen

- Delivering good quality services with realistic service standards
- Reconnecting with staff & customers:
listen and consult
- Developing our workforce



Making Change Happen

- Working within budgets
- Working creatively – find a way to make it happen
- Working in partnership: We will be dependent on many partners

Next Steps

Activity	When
The PLACE Bulletin Monthly information and updates sent to staff via email.	Beginning of April
Recognising Our Achievements Regular regional and national award submissions. Staff Briefings twice a year. DMT meet the teams sessions.	Now
Service Action Plans Shared with staff through team meetings and 1-1s	May
Staff Personal Development Reviews Refresh of development reviews for staff, reflecting the new priorities	June

This is

Your...

PLACE!



mail.place@bolton.gov.uk